Centre for Food Safety

Consumer Liaison Group Newsletter

Food Safety Day 2022

The Food Safety Day, which is an annual signature publicity event organised by the Centre for Food Safety (CFS) echoing the United Nations World Food Safety Day, will continue to be held through virtual means this year. Since locally there have been major food poisoning outbreaks suspectedly caused by improper hand washing, the theme for 2022 is "Clean Hands Well to Eat Well".

This June, through social and traditional media, we will bring you a lot more on how and when to do proper hand washing, so don't miss it!



The Launch of the "EAT TV" Food Safety Channel

The CFS has recently launched a brand-new online short video campaign called the "EAT TV" Food Safety Channel. It features a series of humorous videos which go through important food safety messages with the public. Through funny short stories, the public can gain practical food safety information from entertainment, and therefore have a safer and healthier diet. The channel covers a variety of food safety topics which are closely related to daily life, including the

potential risk of eating raw or undercooked food, proper handling of delivery food, the natural toxin in puffer fish, etc. Famous artists are also invited to

voice act in the videos, with a view to attracting interest and favourable responses from viewers.

The "EAT TV" Food Safety Channel is now streaming on the CFS' YouTube channel and costreaming on the CFS' Facebook and Instagram pages. New videos will be uploaded from time to time. Please support us and introduce the video series to your friends and family!











Online Shopping of Highrisk (Restricted) Foods

Online food shopping has become more popular in recent years, and it is rather convenient to order food or have meals delivered via websites or mobile apps. Consumers, however, should exercise caution when purchasing food online, particularly high-risk (restricted) foods. It is best to double check the licence/permit details of the food premises before placing an order for ensuring food safety.

Patronise premises with a licence/permit

In Hong Kong, the sale of food is regulated by law no matter it is sold online or in physical shops. All food business operators, whether having physical shops or not, who sell restricted foods online must obtain written permission from the Food and Environmental Hygiene Department (FEHD).

When purchasing restricted foods online. including high-risk foods such as raw oysters, sushi and sashimi, customers should patronise reliable shops or online stores granted with licences/restricted food permits. Licensina conditions of the licence/permit require such shops or online stores to provide information on their websites, online platform accounts and printed promotional materials, including:

- the type and number of the licence/permit;
- the type of restricted food approved for sale;
 and
- the business address.



Verify on the FEHD's website

Consumers can visit this <u>website</u> to find the lists of food premises with licences or permits, as well as online shops (without physical stores) with restricted food permits (online sale of restricted foods).

Food safety of online purchase of food

Upon receiving, consumers should consume the food as soon as possible. When ordering online for delivery food, high-risk foods (e.g. raw or semi-cooked food) should be avoided, especially for <u>susceptible populations</u>, as delivery without proper refrigeration increases risks.

For details, please visit: cfs.gov.hk/onlinefood



Recruitment of the 7thterm Consumer Liaison Group Members

Thank you for your participation in the Consumer Liaison Group (CLG). It requires a joint effort from all stakeholders to ensure food safety. Your friends and family are also welcome to join the 7th-term CLG. Please complete and return the attached membership form. It is also available for download from our website:

https://www.cfs.gov.hk/english/committee/committee_clg_recruitment.html

For enquiries, please contact Mr AU YEUNG at 2381 6275. Please return the completed membership form to us by fax (2893 3547), email (clg@fehd.gov.hk) or post (4/F, Food and Environmental Hygiene Department Nam Cheong Offices and Vehicle Depot, 87 Yen Chow Street West, Kowloon (Consumer Liaison Group)).





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